

Volunteers of America®

MICHIGAN

2025 Impact Report

SIDE BY SIDE IN 2025



129 YEARS OF COMMUNITY PARTNERSHIP IN MICHIGAN

Dear Friends and Supporters,

As we welcome a new year filled with promise, we pause to honor the remarkable impact we had together throughout 2025.

Because of your compassion and generosity, Volunteers of America Michigan (VOAMI) continued to stand beside individuals and families across our state. Together, we supported veterans on their path to stability, prepared children for success with essential school supplies, and ensured older adults could remain safe and independent in the comfort of their homes. Each act of support has strengthened Michigan lives—and strengthened our communities.

This past year reminded us once again of the extraordinary power of people coming together. For 130 years, VOA Michigan has been built on the foundation of community partnership, and your support in 2025 has continued this proud legacy. Your partnership has been the driving force behind every milestone, every restored hope, and every brighter tomorrow.
As we look forward, we are energized and inspired by what we can continue to achieve side by side.

Thank you for believing in our mission and for all you made possible in 2025. Here's to the progress we've made and the even greater impact we will create in the year ahead.

With gratitude,

Aubrey Macfarlane
President CEO
VOA Michigan

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8,700

SERVED BY CORE PROGRAMS

880+

SENIORS, FAMILIES, PEOPLE WITH DISABILITIES, AND INDIVIDUALS LIVING IN VOA MICHIGAN COMMUNITIES

5,500,000

ITEMS SAVED FROM LANDFILLS BY VOA MICHIGAN THRIFT









2025 VOA Michigan Staff Picnic











THE DIFFERENCE YOUR HEART MADE IN 2025



OPERATION BACKPACK®

Nearly 2,800 students received backpacks (600 more than 2024) from more than 360 VOA Michigan volunteers and donors.





This year you helped us reimagine OperationBackpack® by creating Backpacks 4 You in partnership with The Detroit Zoo, where families, volunteers, sponsors, and friends joined the incredible experience.

Each child left with a backpack stuffed with school supplies, books from The Molina Foundation, a haircut voucher from Douglas J Salon, and a free Zoo ticket to come back and play.

But here's what really mattered: **901 kids walked out of the Zoo ready**. And across all our Operation Backpack® efforts this year, we reached **2,800 students total.**

Ready to learn. Ready to succeed. Ready for their best year yet.

Thanks to you.







CALL SAM CHOPPER SHOP

5 Years

with over

$100,000

raised for veterans in need in Michigan.



Adopt A Family

Over 1200 adoptions took place in 2025 with 750 donors, providing gifts and creating a magical holiday season for:

- 1100 families
- 2500 children
- 40 veterans
- 200 seniors







VETERAN SERVICES



37,600
meals served to veterans in need and
12,600
nights of shelter provided at Detroit Veterans Housing Program.



1,690+
total veterans served in 2025.
300 more than 2024!



94%
of the 185 veterans in need of housing were re-housed within
90 days



19
counties across Michigan have veterans services.



YOU HELPED TONI KEEP MOVING FORWARD

U.S. Army veteran Toni Gordon earned three degrees without any student debt. That was one of the promises her military service had delivered on, and she'd worked hard for every single one of them.

But when Toni decided to pursue her PhD, the road got harder. Living with PTSD after leaving the military, she found herself making impossible choices. Lost income. Fewer opportunities. And eventually, the decision no one should have to make: selling her car just to keep moving forward with her education.

That's when Volunteers of America Michigan, Pat Milliken Ford, Allstate, and the National Auto Body Council's Recycled Rides program came together with a surprise that changed everything. When Toni was presented with a fully refurbished vehicle, years of stress and sacrifice came pouring out.

"They didn't just give me a car. They gave me something that will last."

Today, Toni is back on track toward her PhD. She has the mobility she needs to focus on her studies, manage her health, and build the future she's worked so hard for. She feels, in her own words, reborn.

Because of supporters like you, veterans like Toni don't have to choose between their education and their independence. Your generosity provides dignity, hope, and the chance to keep moving forward.

SCAN THE QR CODE TO WATCH THE HEARTWARMING STORY







A GATHERING PLACE AT DELTA RIVER

This past June, something wonderful happened at Delta River Senior Village. The Home Depot team—volunteers from stores #2758, #2727, and #2706—arrived with a mission to create a beautiful outdoor space for our senior residents.

Throughout the day, the volunteers worked side by side, assembling a stunning new gazebo in the courtyard. They carefully placed fresh mulch around the structure, set up comfortable benches and patio chairs, and topped it all off with a brand-new grill for the community to enjoy.

"It's not just a structure," shared VOA Michigan staff. "It's a gathering place. A reason to step outside and a reminder that someone cares."

The Home Depot volunteers didn't just donate materials—**they gave their time, their talent, and their hearts** to build something that will bring joy to Delta River's residents for years to come. Their generosity transformed an empty courtyard into an inviting outdoor space where seniors can enjoy fresh air, connect with neighbors, and spend time together.

To The Home Depot Foundation and every volunteer who made this project possible: thank you. Your dedication to our community made a lasting difference, and our residents now have a beautiful place to call their own.





LEARN MORE ABOUT VOA MICHIGAN HOUSING—



880+

Seniors, families, people with disabilities, and individuals living independently across 11 facilities throughout Michigan.



Sumby Senior Housing
River Rouge



Oak Village Independence House
Detroit



Partridge Creek Senior Villlage
Clinton Township



Oak Village Square for Older Adults
Detroit



McDonald Senior Apartments
Pontiac



Heritage Park Senior Village
Taylor



Liberty Commons Townhomes and Apartments
Battle Creek



Delta River Senior Village
Lansing



Coventry Place Apartments
Redford



Buena Vista Senior Community
Saginaw



MEET MI Thrift

This past September, VOA Michigan opened the doors to something special in Marshall. On September 25, 2025, MI Thrift Marshall welcomed the community into its 44,000 square-foot space at Marshall Plaza. Nearly 900 people showed up to see what was inside.

The new store is VOA Michigan's seventh thrift location, now all operating under the name MI Thrift to make them easier to find in the community. MI Thrift Marshall offers everything from clothing and furniture to books, home goods, and small appliances. But what makes it different is what happens after you check out: every dollar spent supports programs for veterans, seniors, and families across Michigan.

All proceeds support VOA Michigan's essential programs for veterans, seniors, and families in need. Revenue from thrift sales helps fill critical funding gaps, especially for veteran services, while also supporting affordable housing and community programs throughout the state.

The Marshall location joins a growing network of MI Thrift stores across Michigan, including Burton, Corunna, Lansing, Saginaw, and Westland. These stores make a significant environmental impact. In 2025 alone, VOA Michigan saved over 5.5 million items from landfills, equaling around 6.8 tons.

The Marshall store accepts donations of gently used items, turning clutter into support for neighbors in need. Open daily from 9 AM to 9 PM, MI Thrift Marshall is now serving the community, one great find at a time.

FIND YOUR NEAREST THRIFT LOCATION—



ANNOUNCING Health2Home

Sometimes the emergency room becomes a revolving door. The same people return again and again, not because their medical crisis wasn't treated, but because they have nowhere safe to heal once they leave.

VOA Michigan is working to change that with Health2Home, a new program being developed within the Detroit Veterans Transitional Housing facility. For someone experiencing homelessness, a medical emergency rarely ends when they leave the hospital. Without a stable place to recover or access to follow-up care, the same health issues resurface and the cycle continues.

Health2Home breaks that pattern by providing what's needed most: a place to recover, consistent care, and ongoing support. Because stable housing isn't just about having a roof overhead. It's about having the foundation to rebuild your life.

Frequently Asked Questions

Where is the program located?
VOA Michigan's Detroit Veteran Housing Program,
253 E. Milwaukee St., Detroit, MI

How many beds are available?
8 beds (double-occupancy model)

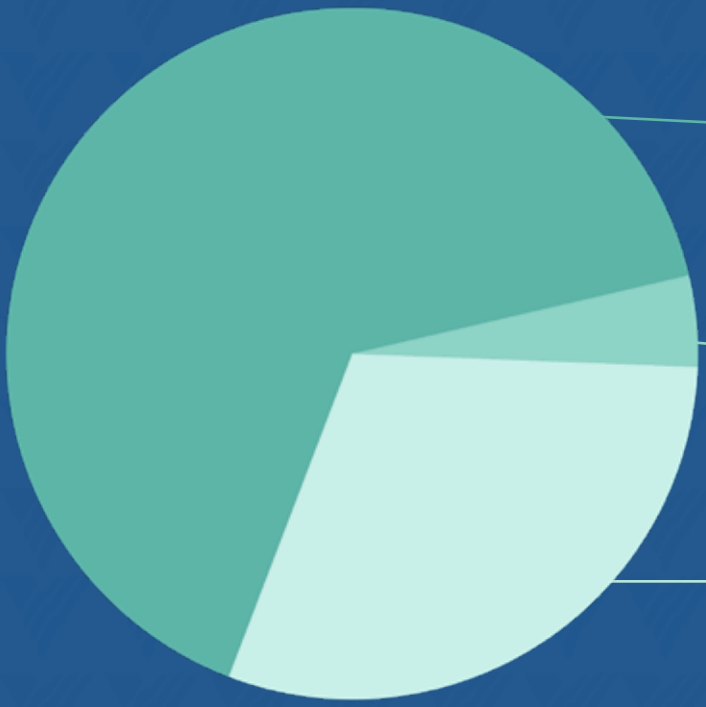
Does it share space with the Veteran program?
No. Health2Home operates in its own dedicated suite on the first floor.

Who are the referral partners?
Our first partner is Humana, with additional partnerships in development.

LEARN MORE ABOUT Health2Home OR GET INVOLVED

FINANCIAL REPORT

Revenue Report

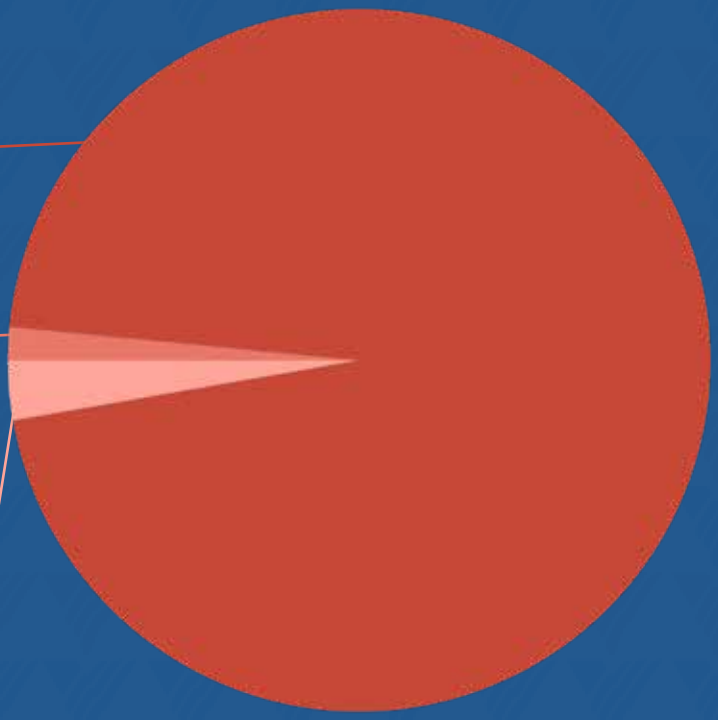


$16,036,327
Community Contributions - 65.4%

$1,040,440
Rental Income/ Other - 4.3%

$7,390,970
Government Grants - 30.2%

Expense Report



$20,651,077
Service Related Expenses - 95.7%

$328,440
Management & General - 1.5%

$592,133
Fundraising - 2.7%

To learn more about our strategic plan and priorities please visit voami.org/about

**Numbers reported are from the 2025 fiscal year.*

KEEP UP WITH THE LATEST AT VOA MICHIGAN

Follow us on social media to get the latest client success stories, Thrift sales, VOA Michigan news, event tickets and more!

Volunteers of America®
MICHIGAN

FACEBOOK INSTAGRAM LINKEDIN

YOUTUBE X

Volunteers of America
THRIFT STORE

FACEBOOK INSTAGRAM

Or visit our website to learn how you can make an impact!

VOAMI.org

Ready to make a real difference in your Michigan community?

Volunteer. Donate. Advocate.
Your time, generosity, and voice can create meaningful change for veterans, seniors, and families in need.

Engage as a Team
Looking for a rewarding way to unite your company while giving back? Contact the VOA Michigan Development Team and we will help you organize a group volunteer outing or donation drive so you can experience the joy of making an impact together.

Discover Your Impact
Learn how partnering with VOA Michigan can transform lives and strengthen our community.

Volunteers of America®

MICHIGAN

Let's Make It Happen

Contact our Development & Communications team today to take the first step in changing lives!
Dial (248) 945-0101, Option 1 or email comms@voami.org

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