2020 was a year that made tough times even harder for families who were already wondering how to make ends meet. Christmas was a dread rather than something to look forward to and celebrate.

You saw a need and made sure single moms like Arainya were able to give their children a Christmas to remember.

School this year looked entirely different. A lot of students face so much at home that the last thing on their mind is having school supplies. But this year was entirely different. They needed your support more than ever.

In the midst of a global pandemic, you showed up. You made sure students across Michigan had the tools they needed to succeed in these unprecedented times.

A dozen **food pantries** created
Thousands of **face masks** provided
**Sneeze guards** installed at key locations
Over two dozen **thermometers** purchased

**Hero Pay** for all front-line staff
Hundreds of **pairs of gloves** provided

Hours, weeks, and months were dedicated to serving those who need it most and making sure no one was left to face this pandemic alone.

*All because of your support. Thank You!*

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**You answered prayers this season**

- **8,564** individuals
- **5,349** children
- **2,331** families

**You set students up for success**

- **715** backpacks donated
- **189** program supporters
- **120** bags of extra supplies

**2020 Financial Report**

**Revenue Report**
- **$8,811,548** Direct Public Support - 54.4%
- **$5,464,609** Government Grants - 33.8%
- **$1,914,468** Other Revenue - 11.8%

**Expense Report**
- **$13,861,344**
  - Human Services - 85.1%
  - Management & General - 10.5%
  - Fundraising - 2.2%
  - Affiliate Fees - 2.3%

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**2020 GRATITUDE REPORT**

**10,256 Lives changed because of you**

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*Numbers reported are from the 2020 fiscal year.*
You gave veterans a second chance

- 65,700 meals served to veterans
- 545 veteran families supported

You provided safety for seniors

- 974 low-income seniors and families living with independence
- 46,355 bednights for homeless veterans
- 235 veterans received employment & training

You spent your time caring for others

- $75,344 impact value
- 2,770 volunteer hours served

You empowered moms to provide for their family

- 282 students enrolled in our healthcare career training
- 114 students started careers in the healthcare field

Volunteers like you are critical to the mission and daily work of Volunteers of America Michigan.

- You made it possible to help those in need.
- You sewed masks for homeless veterans and seniors, gathered school supplies, wrote handwritten notes of encouragement for veterans and seniors, and stepped up at every opportunity to show others you care.

You spent the year helping Detroit and Wayne County residents break the cycle of poverty through free education and job training in the healthcare industry.

- You are empowering moms and veterans to pursue their dreams and give their children better lives.

On an average night, around 40,000 of our nation’s heroes find themselves sleeping on the street with no idea where their next meal will come from.

You made sure veterans in your community were taken care of. You gave them shelter and made sure their basic needs were met.

When things got scary, you made sure seniors had safe, affordable housing, food in their pantries, and never once felt like they were going through this year alone.

You helped residents like Marge feel safe when everything in the world seemed so unsure.