

Volunteers of America is a national, nonprofit, faith-based organization dedicated to helping those in need rebuild their lives and reach their full potential. Since 1896, our ministry of service has supported and empowered America's most vulnerable groups, including at-risk youth, the frail elderly, men and women returning from prison, homeless individuals and families, people with disabilities, and those recovering from addictions. Our work touches the mind, body, heart — and ultimately the spirit — of those we serve, integrating our deep compassion with highly effective programs and services. Volunteers of America Michigan is an affiliate of Volunteers of America and offers the programs listed here.

## **SHELTER and EMERGENCY SERVICES: Lansing, (517) 484-4414**

**Sparrow Medical Clinic:** This medical home for the homeless provides compassionate, preventive care to reduce the reliance on 911 and the Emergency Room. Operated by Sparrow Health System at our homeless service center.

**New Hope Day Center:** Weekday one-stop service center offers refuge and is where the work of recovery gets done. Volunteers of America Michigan staff is joined by eight other agencies to provide case management, employment and housing resources

**Overnight Emergency Shelters:** Open 365 days a year, the shelters offer a warm and safe place to sleep. The men's shelter offers 50 beds and the women's shelter has 14 beds and room for two cribs. Both shelters are filled to capacity nearly every night.

**Community Kitchen:** Breakfast, lunch and dinner are served Monday through Friday. Breakfast and dinner are available on weekends. More than 130,000 meals were served in the fiscal year ending June 30, 2013.

**Hotel Emergency Lodging Program (HELP):** A safety net program put into action when no shelter space is available in the community. Provides lodging in hotels, food, and case management for families and individuals with disabilities.

**Permanent Supportive Housing:** An 11-apartment program for chronically homeless clients chosen as top-priority cases. Independent living with staff support and case management.

## **VETERANS PROGRAMS: Statewide, (877) 509-8387**

**Veterans Housing:** Veterans are welcomed to programs that provide case management, employment assistance and physical and mental health services of the VA Medical Hospitals. Eighty percent who complete the program return to independent living. Programs include: Lansing, (517) 484-4414; Detroit, (313) 463-7065; and Warren, (313) 463-7067.

**Veterans Employment:** Comprehensive employment and training program services designed to address employment barriers with coordinated case management. A continuum of supportive services are provided, giving homeless veterans the ability to participate in job skills training programs while meeting their basic needs. Serving Bay, Genesee, Saginaw, Shiawassee, Wayne, Macomb, Oakland, Ingham, Jackson, Calhoun, Kent, Muskegon and Van Buren counties. Call (877) 509-8387.

**Supportive Services for Veterans Families (SSVF):** Help for very low-income veterans and their families to prevent homelessness, or rapidly rehouse those who already are homeless. Case management and legal assistance, in addition to direct aid with rent, utilities, moving costs, etc. Serving greater Detroit, plus 12 central and western Michigan counties of Allegan, Barry, Berrien, Calhoun, Eaton, Ingham, Jackson, Kalamazoo, Kent, Muskegon, Ottawa and Van Buren counties. Call (877) 509-8387.

## **PERMANENT HOUSING PROGRAMS: Statewide**

Volunteers of America Michigan is a proud provider of service-rich, affordable housing in Michigan. Currently, we have 802 units of affordable housing in our total portfolio, spanning the state:

**Buena Vista Senior Community, Buena Vista Township, (989) 754-3425:** Fifty-five-apartment community for low-income seniors.

**Country View Apartments & Townhouses, Benton Harbor, (269) 926-8068:** Located in a park-like setting, with program services and 198 apartments for the disabled, low-income families and seniors.

**Coventry Place Apartments I & II, Redford, (313) 531-5335:** Ninety-seven apartments for low-income seniors and disabled persons. We offer supportive services and programs for the residents.

**Delta River Senior Village, Lansing, (517) 489-2559:** Offering 37 one-bedroom apartments. Amenities include community room with kitchen, on-site laundry, 24-hour maintenance. A smoke-free building.

**Heritage Park Senior Village, Taylor, (734) 486-7000:** 77 apartment homes for low-income seniors in a smoke-free, three-story building in a park-like setting.

**Liberty Commons Townhomes & Apartments, Battle Creek, (269) 962-6209:** Remodeled residence has 158 apartments, consisting of one- to four-bedroom apartments and townhomes.

**McDonald Senior Apartments – Pontiac.** (248) 292-2095: Fifty apartment homes for low-income seniors overlooking Harris Lake. Amenities include community and game rooms, laundry rooms, a library, hair salon, and walk-out deck.

**Oak Village Square Apartments, Detroit.** (313) 934-0010: Apartment community for 75 low-income seniors age 62 and older, in a historic neighborhood.

**Oak Village Independence House, Detroit,** (313) 934-0010: Newly constructed apartment building offers independent living for physically disabled persons with 10 efficiency apartments and rent of 30% of adjusted income.

**Partridge Creek Senior Village, Clinton Township,** (586) 329-2114: Provides 66 apartment homes for low-income seniors, age 62 and older. Amenities include community room, hair salon, library and a fitness center.

**Sumby Senior Housing, River Rouge.** (313) 357-2891: Fifty-five-unit community for low-income seniors age 62 and older, situated in a residential neighborhood near senior centers, libraries, transportation and diverse places of worship.

## COMMUNITY SERVICES

**Adopt A Family – Southeast Michigan and Lansing,** (248) 353-4862 or (248) 945-0101: Annual program matches families in need with sponsors who “adopt” them for the Christmas holiday, providing new clothes, toys and a holiday meal. In 2013, the program served 2,564 families, including 9,767 children.

**Gray Street Supportive Housing – Detroit:** Counseling and case management for 24 chronically homeless families in Detroit.

**Health Professions Opportunity Grant – Wayne County:** Employment guidance and training to move welfare recipients into careers in high-demand jobs in the health industry.

**Holiday Meal Program – Lansing,** (517) 484-4414: Providing meals for the elderly and disabled in the Lansing area for over 35 years, many of the people served are homebound and spend the holiday season alone.

**Operation Backpack, Southeast Michigan** (248) 945-0101: Program ensures low-income children return to school with all the supplies they need.

**Capital Area Stand Down for Homeless Veterans and Female Veterans Stand Down – Lansing** (517) 484-4414: Annual events provide opportunity to assist and advocate for homeless veterans. Dozens of agencies provide a wide variety of services including health care, legal assistance, housing resources and veterans’ services.

**Volunteer Opportunities – Southeast Michigan** (248) 945-0101 and **Lansing** (517) 489-5307: Our volunteers are men, women and teens with diverse backgrounds and interests. Opportunities can be tailored to the specific needs and talents of a volunteer. To learn more about volunteering, please visit [www.voami.org](http://www.voami.org).

## DONATION OPPORTUNITIES

**Financial support – (248) 945-0101 or (517) VOA-HOPE or online at [www.voami.org](http://www.voami.org):** Giving to Volunteers of America Michigan is easy! Online, over the phone or with a check, you can give once a year or create your own plan. Call to learn more or to designate Volunteers of America Michigan in your estate planning.

**Cars Helping People/Vehicle Donation and Sales – (800) 552-1515 or visit [www.carshelpingpeople.org](http://www.carshelpingpeople.org):** You can give your car, truck, boat, RV or motorcycle to Volunteers of America Michigan. Donated vehicles are auctioned or sold to those in need of transportation at a discounted rate. All proceeds remain in Michigan to support our service programs. Donations qualify for a fair market value tax deduction when you itemize. Vehicles may be seen at [www.voaautosales.com](http://www.voaautosales.com) or [www.voautoauction.org](http://www.voautoauction.org).

**Property Donation – (800) 552-1515:** Property donations are used to benefit our various services programs.

## THRIFT STORE PROGRAM

Locations provide employment opportunities in addition to affordable option for quality clothing and household goods. Clothing and household goods are given to shelter residents and others in need through a voucher system.

**To make donation, schedule a Thrift Pickup (866) 333-8281 -- or drop off at our Donation Center, 248 E. Saginaw, East Lansing -- or one of our stores**

- 5411 S Cedar St, Lansing (517) 272-3126
- 3800 Saginaw St, Lansing (517) 703-9088
- 2520 W Main St, Corunna (989) 472-4977
- 1135 N Belsay Rd, Burton (810) 223-0420

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Volunteers of America Michigan is a 501(c)3 organization. All gifts are gratefully acknowledged with a receipt.